

Newsletter of the N.J.L.A. Reference Section

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Convention Issue

Workshops: Past and Future.

This past fall (October, 1989) the Reference Section sponsored a workshop on business information at the Dana Library, Rutgers University, Newark.

The workshop titled, "How to Succeed in Business Reference", was an all day seminar coordinated and presented by reference librarians from Rutgers University libraries. They included Ka-neng Au and Roberta Tipton from Newark, Judy Gardner from Kilmer, and Theo Haynes from Camden. Sessions covered frequently used business reference works, the basics of finding of business information, a tour of the Dana Library reference area including networked CD-ROM workstations, and introductions to online systems and expert systems.

A fall workshop is an annual event organized by the Reference Section. The workshop in 1988 covered legal reference and the legal aspects of library operations. In 1987 the topic was science reference.

The theme for the fall 1990 workshop will be selected in June. We seek your ideas. You may contact Joanne Roukens at 285-6969 with your ideas.

"Stress at the Reference Desk"

At the 1990 NJLA Annual Spring Conference, on Friday, April 27, 9:30 a.m. to 11 a.m. the Reference Section will present "Stress at the Reference Desk". Speakers are Tina Roose, Director of System Reference Service for the North Suburban Library System in Wheeling, Illinois and Sarah B. Watstein, Acting Chief Librarian, Hunter College Library, in New York City. Ms. Roose is well known to readers of Library Journal for her bimonthly column, "Public Libraries Online". She will be sharing her research on the stress and burnout experienced by librarians. Ms. Watstein has lectured and published widely on the subject of burnout in our profession. She is a trained crisis counselor. She will provide information on ways of recognizing and combating burnout and stress.

Contributors

Joanne Roukens
Margot Siegel
Richard Stern
Catherine Sullivan

Upcoming Reference Workshops

Want to improve your reference skills? Consider the following workshops coming soon in New Jersey.

Region-sponsored Workshops:
Region 3: Online Reference Workshop (directed to small and medium sized libraries which do not presently offer online reference services. Contact Gladys Odette, Region 3, (201) 673-6373.

Rutgers University, School of Communication, Information & Library Studies:

Using LEXIS for Online Reference Work, May 12.
Answering Questions on Health, May 18.
Library Instruction in Academic Libraries, May 31-June 2.
Contact Jana Varlejs (201) 932-7169 for flyer and further information.

Membership Benefits

Reference Section dues support the annual spring program, a full day fall workshop, and an occasional newsletter. Equally important, the Section gives voice to concerns of reference librarians. We encourage your support and participation. Our next meeting will take place on Thursday, June 7, 1990, 9:30 a.m. to 11 a.m. at the South Orange Public Library. If you wish to attend, call Catherine Sullivan, (201) 762-0230.

Introducing Joanne Roukens Section President, 1990-91

On her way to a Masters in Near Eastern Language and Literature, Joanne chose instead to concentrate her many talents in the area of reference and research. "I always had a flair for research," says Joanne, and thus it was not surprising that she landed behind the desk of a large reference resource library. Currently she is in charge of New Jersey documents at Morris County Library.

Joanne has been a member of N.J.L.A. since library school. As a member of the Reference Section she has served as Secretary, Vice-President, and now, as President, succeeding Richard Stern. In her newest position she will have little time to indulge her favorite pastimes-- movies, travelling, attending the ballet, and cooking.

Reference Section Officers

1990-91

Joanne Roukens.....President
Mary Murphy.....Vice President
Judith Lind.....Treasurer
Catherine Sullivan...Secretary